

LACCA - AI Usage 2026



What do in-house counsel really want to know about law firms' AI usage?

Thank you for taking the time to share your perspectives on law firm AI usage.

As artificial intelligence becomes increasingly embedded in legal service delivery, we want to understand what in-house counsel actually need to know from their outside counsel about AI adoption and implementation.

This survey should take approximately 5-7 minutes to complete. Your responses will help law firms better understand client expectations around AI transparency, data security, billing practices and responsible use.

All responses will be kept confidential and reported in aggregate form. No individual responses or organisations will be identified without explicit permission.

If you have any questions about this survey, please contact Maya Kendall Shah at maya.kendallshah@latinlawyer.com (mailto:maya.kendallshah@latinlawyer.com).

Please note that no confirmation email will be sent after a successful submission

Your details

Name *

Company *

Title *

Email *

AI Usage questions

Q1: Have the law firms you work with proactively disclosed their AI usage policies to you? *

- ☐ **Yes, all of them have**
- ☐ **Yes, some have**
- ☐ **No, none have**
-

Q2: What concerns you the most about law firm's AI usage? (Select up to two) *

- ☐ **Data security and confidentiality**
- ☐ **Billing transparency and value**
- ☐ **Quality and accuracy of AI outputs**
- ☐ **Law firm's understanding of the technology**
- ☐ **Regulatory compliance**

Please explain your answer

0/300

Q3: How do you expect law firm use of AI to impact billing? (Select up to two) *

- ☐ **No change**
- ☐ **Reduce hourly rate to reflect efficiency**
- ☐ **Same hourly rate, but reduced hours to reflect efficiency**
- ☐ **Fixed/flat fee arrangements**
- ☐ **Value-based pricing unrelated to hours**

Please explain your answer

0/300

☐ They should disclose AI use and let me decide the rate

☐ Unsure/need more information

Q4: On a scale of 1-10, how confident are you that the law firms you work with are using AI responsibly and transparently? *

(Not at all confident)

1	2	3	4	5	6	7	8	9	10
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(Completely confident)

Q4.1: Please explain your answer

0/300

Q5: Do you have specific contractual clauses addressing your outside counsel's AI use? *

- ☐ Yes, in all or most contracts
- ☐ Working on implementing them
- ☐ Considering but haven't started yet

- ☐ **No, relying on general confidentiality clauses**
- ☐ **Haven't thought about it**
-

Q6: How often should law firms inform you about AI usage on your matters? *

- ☐ **Every time AI is used on any task**
- ☐ **Only for substantive legal analysis**
- ☐ **In quarterly / annual reports**
- ☐ **Only if I ask specifically**
- ☐ **General policy disclosure is sufficient**
-

Further questions

1. Have data security concerns about AI changed which firms you're willing to work with or how you share information? *

- ☐ **Yes**
- ☐ **No**
- ☐ **Don't know**

Please explain your answer

0/300

2. Are concerns about law firms' AI usage making you consider building more legal capabilities in-house? *

Please explain your answer

- ☐ **Yes**
- ☐ **No**
- ☐ **Don't know**

0/300

3. Do you feel your internal team understands AI risks and opportunities better than your outside counsel? *

- ☐ **Yes**
- ☐ **No**
- ☐ **Don't know**

Please explain your answer

0/300

4. Is there anything else you wish to share with us on this topic?

5. Can we use your comments for our coverage? *

- ☐ **Yes, you may attribute my name**
- ☐ **Yes, but don't attribute my name (anonymous)**
- ☐ **No**

End of Survey

You have reached the end of the survey. Thank you for taking part in our research. **If you are satisfied with your answers, please click 'Complete' to submit the survey.**

If you have any feedback on the online survey process or our research more generally, we would be pleased to receive it.

Please note that no confirmation email will be sent after a successful submission. A confirmation page will appear after you click 'complete'.

COMPLETE

